



PINNACLE POINT ESTATE
BEACH | GOLF | HERITAGE

1 Pinnacle Point Road, Mossel Bay, 6506

PO Box 1790, Mossel Bay, 6500

t +27 (0) 44 606 5300 | f +27 (0) 44 693 3200

How to download the Pinnacle Point Estate App & Create your Account



Download the Pinnacle Point Estate app

The Pinnacle Point Estate App is available in the App Store, Play Store and AppGallery which means it is supported on iOS, Android, and Huawei devices.

- Go to either your App Store, Play Store or AppGallery
- Search for Pinnacle Point Estate
- Download the App
- The App is installed to your device and ready to use

The app is free to use.

Download Links:



Create an Account

Each user that signs up to the Pinnacle Point Estate App creates their very own GLO-ID which will be used to connect with other users and communities. Users will therefore only need to keep one profile updated and that profile can be synced through to various communities and other users.

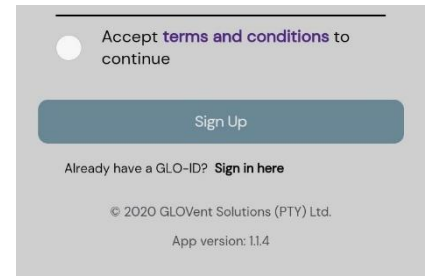
- Open the Pinnacle Point Estate App
- On the Sign In screen, click on **Sign Up**

Don't have a GLO-ID? [Sign Up](#)

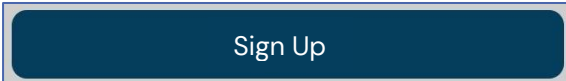
- **Fill in** all the fields:
 - GLO-ID
Create your own GLO-ID that is unique to you, it should be between 8 and 30 characters in length and can contain alpha-numeric characters, but no special characters are allowed eg. NameSurname2020
 - Email Address
Fill in your preferred email address
 - Mobile Number
Fill in your Mobile Number
 - First Name
Fill in your Name
 - Surname
Fill in your Surname
 - Password
Create your password, it should be more than 8 characters, must contain a capital letter and can contain alpha-numeric and special characters. eg. G34uqnf@87
 - Confirm your password
Type your password again to confirm it.

A screenshot of the "Sign Up" form in the Pinnacle Point Estate App. The form is titled "Sign Up" and contains the following fields: "GLO-ID *" (required), "Email *" (required), "Mobile Number" (with a sub-question "Do you have a non-South African phone number?" and an information icon), "First Name *" (required), "Surname *" (required), "Password *" (required), and "Confirm Password *" (required).

- Once all the fields have been completed, you need to **Agree to the Terms and Conditions** (You can also view the terms and conditions by clicking [here](#))



- Now click on the **Sign Up** button



- You will be prompted to the Confirm your details page where you can **confirm** if your details are correct.

Confirm your details

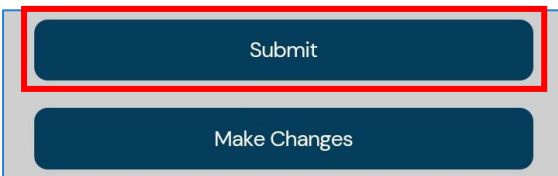
GLO-ID: **exampleid**

Email: **example@domain.co.za**

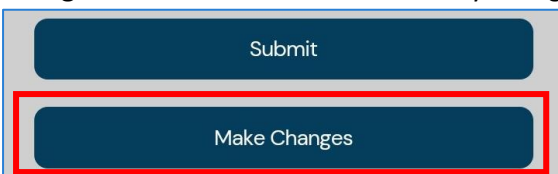
Phone Number: **+27821234567**

Please note: The provided email and/or mobile number is required for account confirmation, recovery and critical communication. We recommend you provide your mobile number for faster account confirmation. Please be aware that account confirmation can take up to **1 hour** with email only, and up to **20 minutes** with mobile number. For any queries about our privacy policy, please review the **Terms and Conditions** on the previous page or contact our **Client Care**.

- If you are happy that the information that you have entered is accurate, proceed by clicking on the **Submit** button

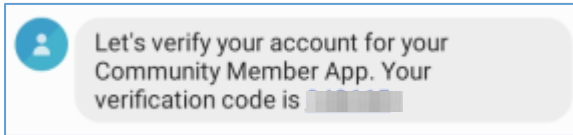


- Should you have made a spelling error and the details are not accurate, go back by clicking on the **Make Changes** button and make the necessary changes.



- Once you have clicked on the **Submit** button you will be directed to a Confirmation page.
- Here you will need to enter the **verification code** which has been sent to you via **SMS**.
(Please note you will receive the verification code via Email should you not have completed the Mobile Number field on the Create an Account page)

The SMS you should receive will look like this



- Enter the code in the Confirmation Code field

A screenshot of a verification form. It has a light grey background. At the top, it says "GLO-ID" followed by a text input field containing "exampleid". Below that is a horizontal line. Then it says "Confirmation Code" followed by another text input field. Below that is a link that says "Resend Confirmation Code". At the bottom is a large, rounded, teal button with the text "Submit" in white.

- Then click on the **Submit** button
- You will be directed to the Sign In screen. Go ahead and sign in with your **GLO-ID or Email address** and your **password**

How to verify your account at a later stage

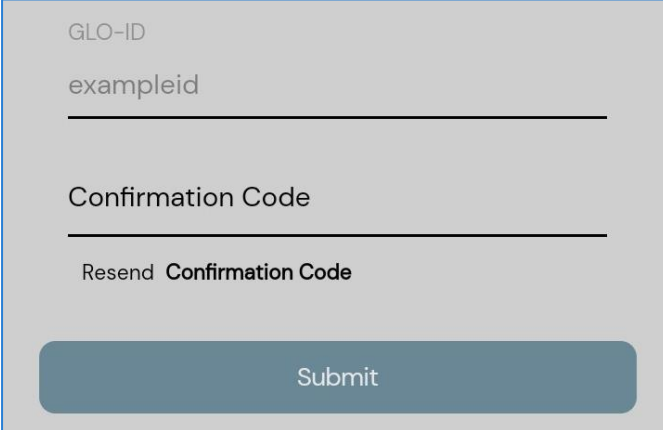
For any reason whilst you were busy creating your GLO-ID account and could not confirm your account with the confirmation code, you can follow the steps set out below.

- Open the Pinnacle Point Estate app
- On the Sign In screen type in your **GLO-ID** (not your email address) and **password**

A screenshot of a sign-in form. It has a light grey background. At the top, it says "GLO-ID or email address" followed by a text input field. Below that is another horizontal line. Then it says "Password" followed by a text input field. Below that is a link that says "Forgot your password?". At the bottom is a large, rounded, teal button with the text "Sign In" in white.

- Then click on the **Sign In** button

- You will be directed to the **Confirmation Page**



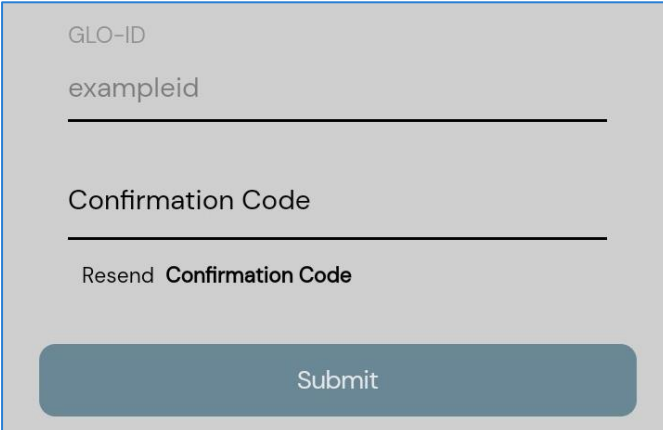
A screenshot of a confirmation page form. It features a light gray background with a blue border. At the top, the text "GLO-ID" is displayed above a text input field containing "exampleid". Below this is a horizontal line. The next section is labeled "Confirmation Code" above another text input field. Underneath is a link that says "Resend Confirmation Code". At the bottom of the form is a large, rounded, teal-colored button with the word "Submit" in white text.

- Now click on **Resend Confirmation Code** at the bottom of the page



A rectangular button with a light gray background and a blue border. The text "Resend Confirmation Code" is centered on the button in a dark gray font.

- The confirmation code will be sent to you via SMS
(Please note you will receive the verification code via Email should you not have completed the Mobile Number field on the Sign Up page)
- Enter the code in the Confirmation Code field



A screenshot of a confirmation page form, identical to the one above. It features a light gray background with a blue border. At the top, the text "GLO-ID" is displayed above a text input field containing "exampleid". Below this is a horizontal line. The next section is labeled "Confirmation Code" above another text input field. Underneath is a link that says "Resend Confirmation Code". At the bottom of the form is a large, rounded, teal-colored button with the word "Submit" in white text.

- Then click on the **Submit** button
- You will be directed to the Sign In screen. Go ahead and sign in with your **GLO-ID or Email address** and your **password**